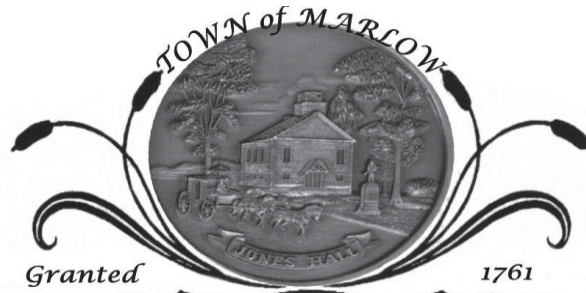


Marlow Town Offices
P.O. Box 184
Forrest Rd/Route 123
Marlow, NH 03456
Phone: 603-446-2245
Fax: 603-446-3806



Marlow Police Offices
P.O. Box 184
Church Street
Marlow, NH 03456
NON-Emergency
Phone/Fax: 603-446-2245
Emergency
Mutual Aid: 603-352-1100
911

August 24, 2015

Jennifer Brown
Director
Marlow Town Library
PO Box 64
Marlow, NH 03456
Phone & Fax (603) 446-3466
marlowtownlibrary@gmail.com
BIN number 121096

To Whom It May Concern:

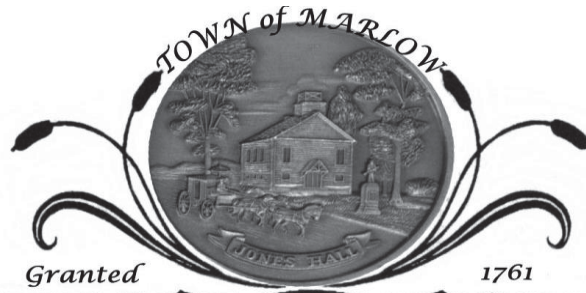
This is an appeal of the decision of the Form 472 (BEAR) Notification Letter dated August 19, 2015 – USAC invoice number 2207315 - SPIN number 143031963.

Page 4 of the original Funding Commitment Decision Letter dated October 1, 2014, (form 471 application # 972770 – FCC RN: 0023453772) states we have been funded a total of 556.08 (after discount) for our internet access.

Shortly after receiving this decision, our ISP (G4 – SPIN # 143024128) was bought out by Segtel, Inc. (SPIN # - 143031963.) I was told by USAC customer service that I needed to file an “Operational SPIN Change,” which I did. This was approved and new funding request number 2670054 was issued in a letter dated December 30, 2014. I was also told I needed to submit a new form 486, which I did on May 11, 2015 – 486 application number: 1063691). A new FRN (2717027) was assigned. I then submitted a BEAR form 472 to Segtel for 10 months of internet service for reimbursement - \$472.15, after discount.. Only the Segtel portion \$293.51 was paid. I submitted a new form 472, for the balance due to me for the G4 portion of the funded year, which Segtel certified on July 13, 2015.

In the above references letter dated August 19, 2015, the invoice was denied stating the total commitment had been paid. But, only the Segtel portion of the commitment had been fulfilled. I am still due the portion we paid to G4. This total is \$251.79, after discount. I was told I would

Marlow Town Offices
P.O. Box 184
Forrest Rd/Route 123
Marlow, NH 03456
Phone: 603-446-2245
Fax: 603-446-3806



Marlow Police Offices
P.O. Box 184
Church Street
Marlow, NH 03456
NON-Emergency
Phone/Fax: 603-446-2245
Emergency
Mutual Aid: 603-352-1100
911

not receive the G4 portion of the funding commitment unless I filed an appeal.

I was informed by another USAC Customer Service person that instead of having me file an "Operational SPIN Change" after the merger, Segtel should have filed a "Global SPIN Change." Then both Segtel and G4 invoices would have been reimbursed. G4 no longer exists.

According to the original funding notification letter, I am still owed a balance of \$251.79, which is the portion of the funding year paid to G4.

I appreciate your attention to this matter.

Respectfully,

Jennifer Brown
Director, Marlow Town Library